

Goal

“Our goal is to consistently maximize the return to all stakeholders, including clients, staff, students and shareholders by providing a forum to constantly improve quality, customer satisfaction and to raise corporate standards”;

To Achieve Our Goals PAL Will:

- Maintain our independent identity.
- Maintain and support a team of qualified Professionals with an appropriate range of skills.
- Provide a range of high quality, professional services for the management of health, safety and environmental risks.
- Develop long term relationships and partnerships with clients.
- Devote appropriate resources to facilitate the development of new and innovative services for the benefit of clients.
- Seek partnerships with appropriate organisations with a view to furthering PAL’s Mission.
- Provide a supportive environment for all our staff and associates so as to help them develop a rewarding career and provide the highest level of service to PAL’s Clients.
- We understand that every client is different, and of course each will regard health and safety management in his/her unique way.
- When you first make contact with a PAL representative, we will take great interest in helping you clarify your current situation and your specific needs.

- We do not engage in high-pressure selling but place great emphasis on listening to our clients so that we get a really clear view of their needs and expectations, as any good PAL should.